Curriculum Vitae

*Name: Belal.*

*Family Name: Younes.*

*D.O.B: 12/02/1986.*

*Place of Birth: Beirut, Lebanon.*

*Nationality: Syrian. ( I am a son of a Lebanese Mother and I have a Permanent Residency (Iqamat Moujamala) and I am eligible to work under the rules of the Lebanese law.)*

*Contact Info: Mobile Number: 00961 71 233625., Email: Bilal\_Younes@Hotmail.com.*

*Personal Profile:*

*I am an ambitious person who love to work individually or within a group, friendly person , good listener who is able to hold discussions very easily. I believe that I Can work under pressure as long as I get used to my work. My aim from the job is getting work experience so that should help me in my future steps, and I would like to improve my social life by meeting new people and mix with them.*

*Qualifications :*

*October 2014- Present : Studying English Literature (2nd Year) @ The Lebanese University.*

*July 2012: Awarded An IELTS “International English Language Testing System” General Training Certificate, Overall Band Score 6.0/9.0 (Issued By Cambridge University London, England and The British Council in Beirut, Lebanon).*

*2010 : Awarded a Lebanese official Technical Superiority Certificate (TS) in Management and Marketing.(Issued by the ministry of vocational and technical education in Lebanon).*

*2008-2009: TS 2 Management and marketing, (Technical Superiority year 2).*

*2007-2008: TS1 Management and marketing, (Technical Superiority year 1).*

*2005 : Awarded a Lebanese official Technical Baccalaureate Certificate (BT) in Commercial Sales and Marketing.(Issued by the ministry of vocational and technical education in Lebanon).*

*Working Experiences:*

*-January 2011-August 2015: Full Time Crew and Call Center Agent for Mc Donald's (Beirut, Lebanon),*

*My Duties Were : Customer Serving “for eat in customers, additionaly I worked as a Call Center Agent For Mc Donald’s “taking orders,explaining menu etc…”*

*Personal Skills:*

*-Computers Formatting, and Softwares Installing.*

*-Microsoft Office Word.*

*Job Rewards:*

*-May 2011: Letter of Appreciation From Mc Donald's AUB Branch (Beirut, Lebanon) Issued by the store manager and his assistants.*

*-June 2011: Mc Donald's AUB Employee of the Month "Awarded an Employee of the month Certificate Issued by Mc Donald's Head Office in Lebanon."*

*Languages Skills*

*Speaking Reading Writing*

*Arabic (Mother tongue) Fluent Fluent Fluent*

*English Very Good Very Good Very Good*

*French Good Good Good*