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| **Fatima Bakri**  |
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| A proactive, customer-focused Sales Associate with successful sales experience and a positive, confident approach. Well-developed skills in forming trusting relationships with customers as well as quickly reacting to their needs and presenting the most apt products and services. Able to work well both in teams and on own initiative, with a proven record of contributing to process improvements. Resilient and confident, and works well under pressure.  |
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| Personal INFOMobile: (961) 70387776Nationality: LebaneseResidence: Beirut, LebanonDOB: 1/1/1993 SKILLS* Achieving Results
* Closing
* Customer Satisfaction
* Customer Service
* Delivering Goods
* Demonstrating Products
* Directing Customers
* Displaying Samples
* Microsoft Office

KEY STRENGTH* Communication Skills
* Flexibility and Adaptability
* Learning agility
* Self-Motivated
* Creativity
* Positive Attitude
* Tolerance
* Fast Learning

Languages* Arabic (Native)
* English (Good)
* French (Good)
 |  |  | **CAREER HIGHLIGHTS**sales assistant at Newonsa (act)  **2016 - Present*** Assist in floor moves, merchandising, display maintenance and store housekeeping.
* Communicate customers’ requests to management.
* Help customers to find their request.
* Welcome and greet clients.
* Make sure to give the clients the right and full service.
* Insure that the costumer is taking and having all their needs

sales assistant at Etoile Group, Valentino, Ralph Lauren **2014 – 2016*** Help customers to find their request.
* Welcome and greet clients.
* Make sure to give the clients the right and full service.
* Insure that the costumer is taking and having all their needs.
* Give the client the best service and let him feel welcome and give them the reason to come back.
* Working in a team work and high initiative to achieve the store target.
* Working on CRM, data base and daily agenda.

cashier and sales assistant at La Senza Beirut Mall **2012 - 2014*** Ensure achieving the monthly sales target.
* Started as sales person in the fashion department.
* Manage duties to achieve objectives and targets.
* Ensured internal customer service.
* After sales service, call clients for new collection and delivery.

EDUCATIONMbanking and fininace from AUCE (2014 - 2019).bt3 accounting from CIS (2009 - 2012) |